COMMUNITY MENTAL HEALTH PARTNERSHIP « Southeast Michigan

SUD Prevention - FY 2018-19 Provider Monitoring

Prevention desk audits were conducted May – July 2019 with all nine SUD Prevention contracted agencies in the four-county region. The Prevention Team utilized an updated monitoring tool that focused on review categories that relate to providers' contractual obligations, LARA licensing requirements, CMHPSM SUD Prevention RFP requirements, etc. Due to the CMHPSM Prevention Team's consistent monitoring of provider performance (i.e. Quarterly Outcome Progress Reports/Questionnaires, Michigan Prevention Data System monthly data entries, Evidence Based Initiative Program Fidelity Reports, and Financial Status Reports), the Prevention Team chose to focus on the following seven review categories:

- I. Prevention Oversight & Collaboration
- II. Personnel Management
- III. Credentialing & Licensing
- IV. Recipient Rights
- V. Records Retention
- VI. Strategic Prevention Framework Prevention Prepared Communities
- VII. DYTUR (if applicable)
- VIII. Subcontractor Compliance (if applicable)

After initial review of desk audit submissions, the Prevention Team requested providers to submit additional clarification materials, as applicable, and two providers with scores below 85% were required to submit a corrective action plan. All follow-up documentation and corrective action plans have been reviewed and scored. The Prevention Team plans to continually provide technical assistance to providers to address issues and will ensure successful implementation of corrective action plans in early FY20. The table below provides the final total score for each of the nine prevention fiduciaries.

Provider	Total Score
Catholic Charities of Southeast Michigan	86%
Catholic Social Services of Washtenaw County	78% (CAP submitted)
Eastern Michigan University	64% (CAP submitted)
Karen Bergbower and Associates	94%
Lenawee Community Mental Health Authority	87%
Livingston County Catholic Charities	91%
Monroe County Intermediate School District	90%
St. Joseph Mercy Chelsea	87%
University of Michigan Regional Alliance for Healthy Schools	94%